

TOUCH DYNAMIC

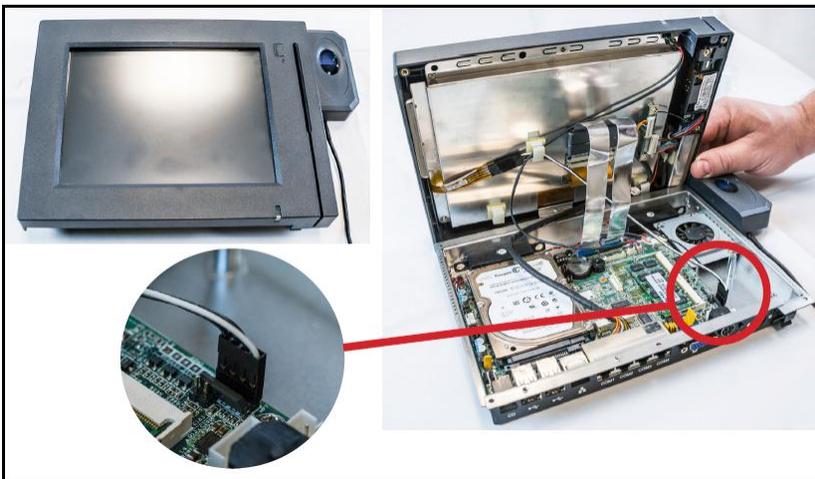
Procure 8" Touch Upgrade (USB Flash Drive and Memory)

How to Install the Memory

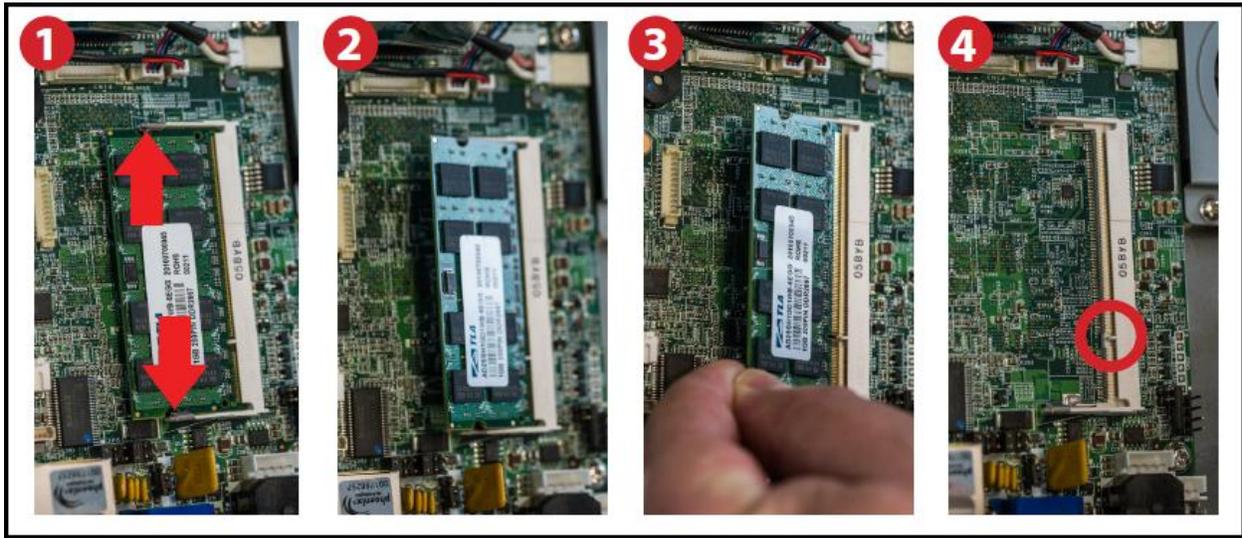
1. To begin, place your Touch computer face-down on a safe surface and remove the six (6) screws holding the rear cover in place.



2. Carefully turn the Touch over and gently lift the bottom edge. Lift slowly—there is a cable that you will need to avoid putting any stress on. While holding the cover upright, unplug the black and white cable by lifting the black connector.



3. Gently spread the clip tabs (1) to release the memory chip. It will pop up on its own (2). Pull the chip to remove it from the slot (3). Note the small notch in the chip slot—the new chip has a groove to match it.



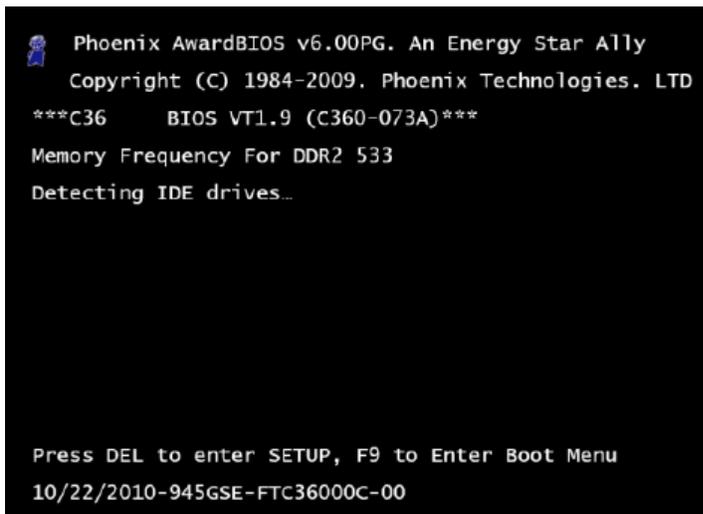
4. Take the new memory chip and align the groove (1) with the notch in the chip slot. Push the chip gently (2) and press the chip down until the tabs snap into place. The chip will be lying flat (3).



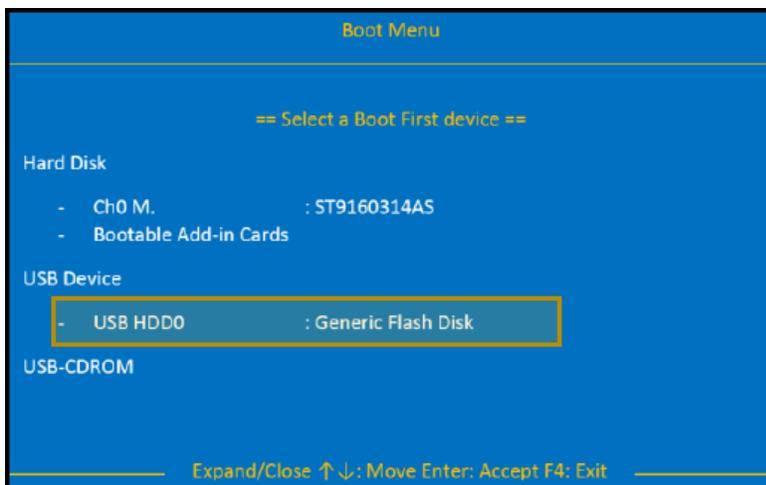
How to Upgrade the Operating System Using the USB Flash Drive

Requirements: USB Mouse and USB Keyboard

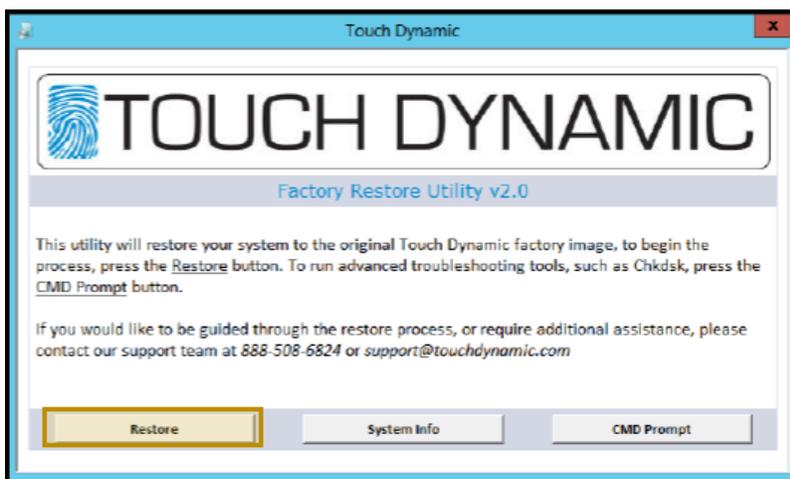
1. Plug the USB thumb drive with the Restore Image into any USB port.
2. Power on the terminal and press F9 key during the POST screen to access the Boot Menu.



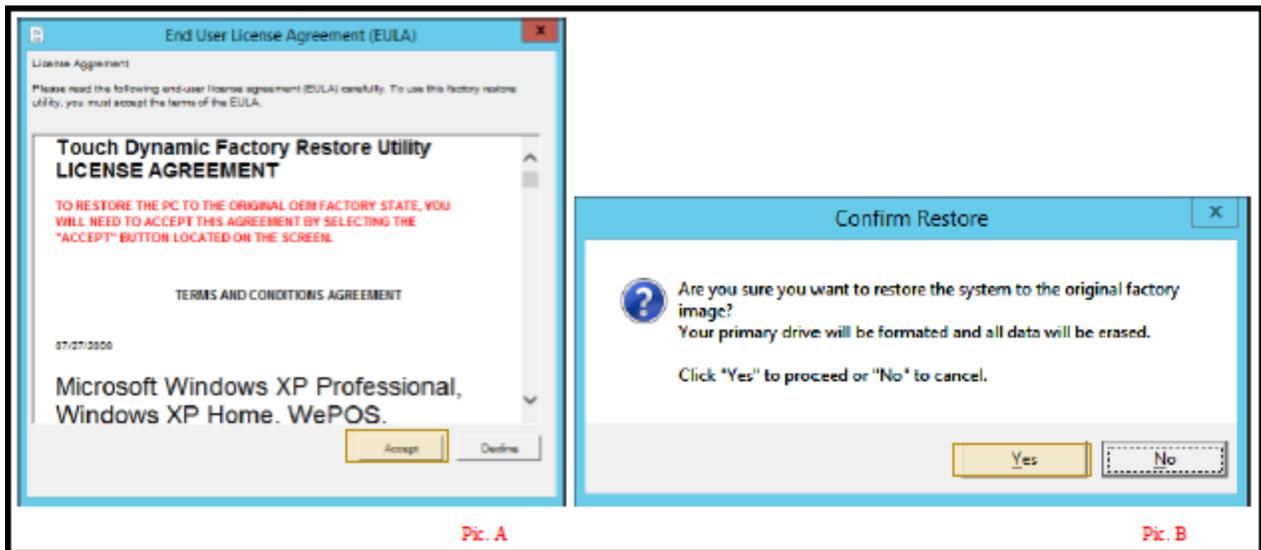
3. Select the USB Thumb Drive and press Enter key.



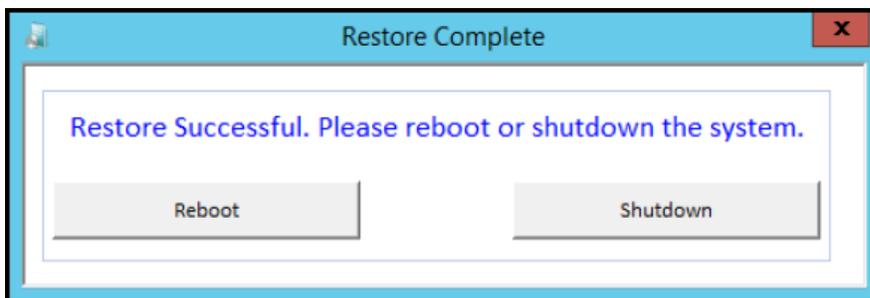
4. At the next screen click any key on the keyboard to continue.
5. The restore software will load and the Factory Restore Utility window will appear. Click on "Restore".



6. On the next window the EULA (See picture a) will appear, please read the EULA then click on "Accept". After clicking on Accept, the Confirm Restore window (See picture b) will appear, click on "Yes", and the restore process will begin within a command window.



The restore process can take up to 30 minutes depending on the specifications of the system and the size of the image. Once complete, the Restore Complete window (See picture a) will appear and the option to reboot or shutdown the system will be available. Select the desired action and remove the USB thumb drive from the USB port.



How to Re-Install Procure

1. To install Procure on your new hard drive see article KB0911 at ProcureSupport.com.