Resolving the "Could not open Key: HKEY\_LOCAL\_MACHINE\Software\Procare Software\Procare\v10" Error

1. Open Regedit. On Windows 7 or Windows 8 you can click the Windows key, type regedit and select the Regedit application. Otherwise more information may be found online.

https://www.google.com/search?q=how+to+open+regedit



2. Navigate to HKEY\_LOCAL\_MACHINE\Software\Procare Software\Procare\v10

Name	Type Data REG_SZ (valu REG_BINARY d5 13	e not set) .00 e3 d7 6e 86 2d 38 a3 53 i
Name (Default) (Default) (Default)	Type Data REG_SZ (valu REG_BINARY d5 11	e not set) .00 e3 d7 6e 86 2d 38 a3 53 i
(Default) PID	REG_SZ (valu REG_BINARY d5 11	e not set) .00 e3 d7 6e 86 2d 38 a3 53
PID	REG_BINARY d511	.00 e3 d7 6e 86 2d 38 a3 53
1		

3. Right click on that key. Open the Permissions. Open the Advanced permissions. Click into the Owner tab. It likely will give an error about "can not display the current owner but you can change the owner". This is normal. Close that error message. Beneath the Change Owner To: box click the Other Users and Groups button.

Dolby			Name	Туре	Data	
DTS			ab (Default)	REG SZ	(value not set)	
👂 🍶 Intel			110 PID	REG BINARY	d5 11 00 e3 d7 6e 86 2d 38 a3 53 04 c8 6a 8e 70 e3 5	
Khronos						
Nowles	1475	-		Advanced Security	Sattings for u10	
Logitech	Permissions for v10			Advanced Security	Settings for V10	
Miscromedia	Security			Permissions Auditing	Owner Effective Permissions	
Morilla						and the second second
MozillaPlugins	Group or user names:			You can take or assig	on ownership of this object if you have the required permission	s or privileges.
DDBC						
Piriform				Current owner:		
Policies						
a 📜 Procare Software						
A - Procare				Change owner to:		
v10				Name		
🔈 - 📗 Realtek	D		Add Remove			
	OWNER		Allow Denv			
SAP BusinessObjects	Full Control					
⊳- 🕌 Sonic	Read					
SonicFocus	Special nemissions					
SRS Labs						
> J Symantec						
I echinine Ltd.				Other users or g	jroups	
Waves Audio	For special permissions or advanced settings, Advanced		ed settings, Advanced			
Wow6432Node				Replace owner or	n subcontainers and objects	
SYSTEM	Learn about access control a	and p	emissions	Loom shout shipst of	-	
HKEY USERS		k		Lean about object of	When ship	
	0	in	Cancer Apply			

4. Type administrators or your individual user name into the bottom box and click Check Names button

Select this object type:	
User, Group, or Built-in security principa	al Object Types
From this location:	
	Locations
Enter the object name to select ( <u>exampl</u>	les):
Enter the object name to select ( <u>exampl</u> administrators	les): Check Names
Enter the object name to select ( <u>exampl</u> administrators	Check Names
Enter the object name to select ( <u>exampl</u> administrators	Check Names

5. The entered name will be displayed in the Change Owner To: box. Select that and click Apply and then OK buttons

Permissions	Auditing Owner	Effective Permissions				
You can ta	ke or assign owners	hip of this object if you have	the required p	ermissions or privile	eges.	
Current ow	ner:	et 12				
Administrat	tors (JMS\Administra	ators)				
Change ow	merto:					
Name						
Other	users or groups					
Other	users or groups e owner on subcont	ainers and objects				
Other	users or groups e owner on subcont <u>it object ownership</u>	ainers and objects				

6. This will take you back to the Permission window. Select the user name you just added, then click on Full Control under Permissions, click apply, and click ok.

roup or user names:		
CREATOR OWNER		
K Administrators (JMS\Administra	ators)	
😣 Users (JMS\Users)		
		~
	Add	Remove
ermissions for Administrators	Allow	Deny
Full Control	4	
Read	1	
Special permissions		
	Constant Con	A 1 1
or special permissions or advance	d settings,	Advanced

7. Now select the key HKEY\_LOCAL\_MACHINE\SOFTWARE\Procare Software. Right click and choose delete

Registry Editor	_		_	
File Edit View Favorites Help				
🖌 🜉 Computer	*	Name	Туре	Data
HKEY_CLASSES_ROOT		ab (Default)	REG SZ	(value not set)
HKEY_CURRENT_USER			···· <b>_</b>	(/
HKEY_LOCAL_MACHINE				
▶ - 🦺 BCD0000000				
▶ - HARDWARE				
D - I SAM				
SECURITY				
J J Zin				
Avava				
CBSTEST				
Clients				
Dode Sector	E			
🗼 🍶 DigitalPersona				
⊳ - 🐌 Dolby				
DTS				
⊳ - 🎍 Intel				
b - b Khronos				
Nowles				
Macromodia				
Microsoft				
MozillaPlugins				
DDBC				
⊳				
Policies				
Procare Software     Collapse				
A Procare New				
Realtek Eind	, i i i i i i i i i i i i i i i i i i i			
RegisteredAppli				
SAP BusinessOb Delete				
Sonic Rename				
SonicFocus	-	•		•
Computer/HKEV LOCAL MACHINI				
Permissions				
Vords: 146 🥸 Copy Key Name				

8. When it asks if you are sure you want to delete click yes.



9. Close Regedit and reinstall Procare.